

# Joseph Van Os Photo Safaris ENROLLMENT INFORMATION

## 1. RESERVATIONS

A deposit and completed **Personal Information / Registration / Release Form** will reserve a place for you on a Joseph Van Os Photo Safari. Deposits and trip payments may be made by check or bank transfer in US dollars. For trip deposits only, we accept Visa or MasterCard. Full payment of the trip fee is due 120 days prior to departure date, except as specified below and in the **Initial Tour Information** sheet provided upon enrollment. If payments are not received when due, we reserve the right to treat your reservation as canceled, as if in writing, as per our cancellation and refunds policy in item 2, below. Trip fees are quoted in US dollars and must be paid in US dollars.

## 2. CANCELLATIONS AND REFUNDS

We must receive written notice of your cancellation, at which time the following are nonrefundable:

90 days or more before departure:	100% of deposit
89 to 61 days before departure:	50% of trip fee
60 or fewer days before departure:	100% of trip fee

No partial refunds are made for unused portions or services of a trip for any reason whatsoever. Trips are sold as a package only. This policy also applies to tour extensions and independent travel arrangements. Cancellation fees are not transferable.

This policy differs on certain tours and cruises; please check the **Special Terms and Conditions** section below and the **Initial Tour Information** sheet provided upon enrollment.

## 3. SPECIAL TERMS AND CONDITIONS

These terms and conditions supersede those stated above. For all tours listed in this section:

The appropriate deposit (indicated below by trip) and completed **Personal Information / Registration / Release Forms** are required to reserve a place for you. Deposits and trip payments may be made by check or bank transfer in US dollars. For trip deposits only, we accept Visa or MasterCard. Full payment of the trip fee is due on or prior to the designated day for each trip specified below, as well as is specified in the **Initial Tour Information** sheet. If payments are not received when due, we reserve the right to treat your reservation as canceled, as if in writing, as per the cancellation and refunds policy noted for each trip below. Trip fees are quoted in US dollars and must be paid in US dollars. No partial refunds are made for unused portions or services of a trip for any reason whatsoever. Trips are sold as a package only. This policy also applies to tour extensions and independent travel arrangements. Cancellation fees are not transferable.

### Australia: Islands & Rain Forest

A deposit of \$800 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee



**JOSEPH VAN OS PHOTO SAFARIS®**

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### **Botswana Wildlife**

A deposit of \$4,000 per person is required for the main tour. A deposit of \$625 per person is required for the Victoria Falls Extension. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notification of your cancellation, at which time the following fees apply:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

### **Denali National Park in Autumn**

A deposit of \$800 per person is required. Full payment of the trip fee is due 180 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

180 days or more before departure:	100% of deposit
179 to 121 days before departure:	50% of trip fee
120 or fewer days before departure:	100% of trip fee

### **Ethiopia Wildlife**

A deposit of \$1000 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are non-refundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

### **Kenya Wildlife**

A deposit of \$850 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

### **Kingdom of Bhutan**

A deposit of \$400 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of you cancellation, at which time the following are nonrefundable:

122 days or more before departure	100% of deposit
121 to 91 days before departure:	50%of trip fee
90 or fewer days before departure:	100% of trip fee

Emergency evacuation insurance is required.

### **Midway Atoll, Hawaii**

A deposit of \$800 per person is required. Full payment of the trip fee is due 135 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more prior to departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

Emergency evacuation insurance is required.

### **The Siberian Coast & Polar Bears of Wrangel Island, Russia 2013**

A deposit of 25% of the trip fee is required. An additional 25% of the trip fee is due on 9/27/12. Final payment is due on 2/16/13. We must receive written notice of your cancellation, at which time the following are nonrefundable:

9/29/12 or prior:	50% of deposit
9/30/12 to 1/17/13:	25% of trip fee

1/18/13 to 3/29/13:	50% of trip fee
3/30/13 or after:	100% of trip fee

Emergency evacuation insurance is required.

### **Spitsbergen—The Pack Ice Voyage, 2012**

A deposit of 25% of the trip fee is required. An additional 25% of the trip fee is due on 9/2/11. Final payment is due on 1/22/12. We must receive written notice of your cancellation, at which time the following are nonrefundable:

9/4/11 or prior:	50% of deposit
9/5/11 to 12/23/11:	25% of trip fee
12/24/11 to 3/3/12:	50% of trip fee
3/4/12 or after:	100% of trip fee

Emergency evacuation insurance is required.

### **Sub-Antarctic South Georgia, 2012**

A deposit of 25% of the trip fee is required. An additional 25% of the trip fee is due on 12/10/11. Final payment is due on 4/30/12. We must receive written notice of your cancellation, at which time the following are nonrefundable:

12/12/11 or prior:	50% of deposit
12/13/11 to 3/31/12:	25% of trip fee
4/1/12 to 6/10/12:	50% of trip fee
6/11/12 or after:	100% of trip fee

Emergency evacuation insurance is required.

### **Tanzania**

A deposit of \$850 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

### **Ultimate Antarctica 2013**

A deposit of 25% of the trip fee is required. An additional 25% of the trip fee is due on 1/7/13. Final payment is due on 5/29/13. We must receive written notice of your cancellation, at which time the following are nonrefundable:

1/9/13 or prior:	50% of deposit
1/10/13 to 4/29/13:	25% of trip fee
4/30/13 to 7/9/13:	50% of trip fee
7/10/13 or after:	100% of trip fee

Emergency evacuation insurance is required.

### **Ultimate Galápagos**

A deposit of 25% of the trip fee is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

Emergency evacuation insurance is required.

### **Vanishing Cultures of Ethiopia's Omo Valley**

A deposit of \$1000 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are non-refundable:

122 days or more before departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

#### **White Horses of France's Camargue**

A deposit of \$400 per person is required. Full payment of the trip fee is due 150 days prior to departure date. We must receive written notice of your cancellation, at which time the following are nonrefundable:

122 days or more prior to departure:	100% of deposit
121 to 91 days before departure:	50% of trip fee
90 or fewer days before departure:	100% of trip fee

#### **4. HEALTH CONSIDERATIONS**

Joseph Van Os Photo Safaris are within the capabilities of average people in good health. Some of these trips require the capability of walking for several miles over uneven trails, stepping from a small boat to a wave-washed rocky beach, flying in small planes and helicopters, and occasionally hiking at high elevations—all while carrying an assortment of camera equipment. If you have concerns about your own capabilities and/or fitness as it relates to a trip, please inquire with our office before reserving a space. **By forwarding a signed reservation form and trip deposit, you certify that you do not knowingly have any physical or other conditions of disability that would create a risk for you or other trip participants.** We reserve the right to request a doctor's statement of good health. The company's or trip leader's judgment shall provide the ultimate determination of an individual's ability to embark upon or to continue a trip. Once a trip has been confirmed, medical circumstances will not be considered as exceptions to our cancellation policy. **We assume no responsibility for medical care or for special dietary requirements.**

#### **5. INSURANCE**

**All participants are strongly urged to purchase travel protection insurance. Evacuation insurance is MANDATORY on all cruises—please contact our office for details.** A brochure will be sent with your enrollment confirmation.

Due to the remote destinations of our polar cruises, passengers are required to purchase emergency evacuation insurance coverage.

#### **6. CONTACT SCHEDULE**

Participants will receive three mailings before the trip departs: 1. **Initial Tour Information** sheet confirms the deposit and provides pre-departure information. 2. **Invoice/Practical Information** provides clothing and photo gear recommendations, climate data, applicable health advisories and reading list. **A visa form will also be included (if applicable).** 3. **Final Tour Information** includes arrival instructions, itinerary revisions (if any), hotel addresses, trip telephone contact information and participant list. We provide the trip leader's telephone number(s) and/or e-mail address with final documents so you can inquire about special photographic questions you may have regarding your trip. We welcome your calls or e-mail messages to [info@photosafaris.com](mailto:info@photosafaris.com).

#### **7. PHOTO SAFARI COSTS**

Pre-departure information supplied upon enrollment describes the specific costs that are included in your trip fee. Generally these costs include lodging in double room occupancy, all meals (specified in the catalog itinerary as BLD denoting breakfast, lunch or dinner), ground transportation during the trip in vans or small busses, air transportation as specified, meal and baggage tipping, and guide services provided by the trip leaders. **Not included** are airfare or other transportation from your home to the trip staging location, airport departure taxes, insurance, alcoholic beverages and bar expenses (plus bottled water and soft drink expenses on international tours outside of North America), tips and gratuities to local guides abroad, phone calls, passport or visa expenses, laundry or items of a personal nature. Gratuities to Joseph Van Os Photo Safaris trip leaders are optional and always appreciated. Rates are based on group tariffs; if the trip does not have sufficient registration, a small party supplement may have to be charged.

Single accommodations are available for a supplemental cost in many locations; please see the pre-departure trip information or call our office for details. You will be charged the single supplement fee if you desire single accommodations or if you wish to have a roommate, but one is not available. In some remote locations, clients with single rooms are infrequently compelled to share a room due to circumstances beyond our control. In such cases, appropriate per diem refunds will be made reflecting the direct cost of the single room at the facility where clients are required to share. There is no additional single supplement fee on ship-based cruises if you request a roommate and one is not available.

**Cost increases may occur unexpectedly due to rising costs of airfares, ground transport, fuel surcharges, accommodations and currency fluctuations, among others. Joseph Van Os Photo Safaris, Inc. may be compelled to amend prices, and we reserve the right to do so without prior notice. An increase in trip prices shall not be sufficient grounds for any refund of funds paid for the trip other than as determined by the terms of our cancellation policy.**

## **8. LOGISTICS**

Whenever possible, our trip participants are lodged in comfortable, modern hotels. We select among the best available accommodations, but refrain from extravagance. Some interesting photographic destinations are far removed from modern amenities, however, and where necessary we will be accommodated in rustic country inns, cabins or tented camps.

Meals are always a special part of our trips for the camaraderie they engender and the opportunity they provide to try new foods from different areas. Depending on the trip and specific locale, participants order restaurant meals from the full menu or, less frequently, *table d'hôte*. Some trips include picnic lunches in the field. Fruit juice for breakfast and coffee or tea are included with the meals. Soft drinks are included with meals on tours within North America. Participants are responsible for their own bar tab (including bottled water, soft drinks and alcoholic beverages on tours outside of North America) at restaurant lunches and dinners.

Our itineraries are intended as examples only. Participants should allow for flexibility due to changes in weather, natural history or cultural events, or other logistical arrangements deemed necessary by Joseph Van Os Photo Safaris, Inc. or our leaders.

The second tour leader (and any subsequent additional leaders) listed for each trip in the catalog will be added as the group size warrants. If only one space remains on a trip, and logistics permit, we accept two persons traveling together, even if it exceeds the trip maximum.

## **9. RESPONSIBILITY**

Joseph Van Os Photo Safaris, Inc. and/or their Agents act only as agents for the passenger in regard to travel including, but not limited to, sightseeing, meals, lodging, transportation, and all other services whether by railroad, motorcar, motor coach, boat, ship or aircraft and they assume no liability for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of defect in any vehicle or for any reason whatsoever, or through the acts or default of any company or person engaged in conveying the passenger or in carrying out the arrangements of the trip.

They can accept no responsibility for losses or additional expenses due to delay or changes in air or other services, sickness, weather, strike, war, quarantine or other causes. All such losses or expenses will have to be borne by the passenger, as trip fees provide for arrangements only for the times and locations stated. Baggage is at the owner's risk entirely.

The right is reserved to 1) substitute hotels of similar category for those indicated and to make any changes in the itinerary or transport where deemed necessary or caused by changes in air schedules or equipment substitution; 2) cancel any trip prior to departure, in which case full refund of the paid trip funds will be given, but Joseph Van Os Photo Safaris, Inc. is not responsible for any other trip preparation expenses such as penalized or non-refundable air tickets, visa fees and medical related expenses; 3) substitute trip leader(s) for the leader(s) originally specified, in which case the substitution is not a basis for participant cancellation or refund other than provided by our normal cancellation policy; or 4) accept or retain any person as a member of any trip.

Trip prices are based on tariffs and exchange rates in effect at the time of brochure printing and are subject to adjustment in the event of any change therein.

**A Release and Assumption of Risk form must be signed by each participant prior to the commencement of the trip. Participation by any trip member will be declined in the absence of the signed release of liability form, with no trip fee refund. No modification to the terms of the Release and Assumption of Risk form will be accepted.**

Should Joseph Van Os Photo Safaris, Inc., or anyone acting on their behalf be required to incur attorney's fees and costs to enforce this agreement, the enrolling trip participant(s) agree(s) to indemnify and hold them harmless for all such fees and costs. In the event a lawsuit is filed, the enrolling participant(s) agree(s) to do so solely in the County of Lewis in the State of Washington. Certain ship owners require the use of pre-printed ticket forms that

limit the ship owner's and operator's liability. When such tickets are used, the passenger is bound by the terms of these tickets with respect to the passenger's legal relationship to the owners and operators of the ship, their agents (Joseph Van Os Photo Safaris, Inc.), and the ship's crew. The payment of a deposit or any part or full payment for a reservation on any trip shall be deemed to constitute consent to the conditions contained herein.

5/4/12